

ABSTRACT OF THE DISCLOSURE

A method for facilitating refunds in a postage metering system includes the steps of receiving at a computer a request for a refund of a postage amount; using the computer for accessing a dispute account data base for identifying a dispute account associated with the request; determining, via the computer, if a value in the dispute account is acceptable for permitting a refund of the postage amount; and at times when the value is determined to be acceptable for permitting the refund of the postage amount, refunding the postage amount to a user of the postage meter. A system incorporates the method steps.